

amazon.com COMPLAINT CONTACTS

FROM UPS CORPORATE

"Amazon contracted with **The UPS Store** corporate franchise office for this package return program and only **The UPS Stores** can process and accept these shipments".

This is causing significant pain and inconvenience for **Amazon.com** customers who would prefer to use [your] store rather than a **The UPS Store**. In many rural areas, there is no **The UPS Store**, so customers are stuck with no good option.

Amazon.com should be informed (*by their customers*) how this is ruining their **Amazon.com** shopping experience.

Please print this info and provide it to your customers. Encourage them to let **Amazon.com** know how they feel about this process.

AMAZON CONTACT INFORMATION:

Customer Service:	888-280-4331 866-216-1072 866-216-1075 (<i>Amazon payments</i>)
Amazon Corporate HQ:	206-266-1000
Amazon Online Forum:	https://www.amazon.com/forum/complaints
Amazon General Questions:	https://www.amazon.com/gp/help/contact-us/general-questions.html?skip=true
Non-Amazon Option For Posting Complaints:	https://www.consumeraffairs.com/online/amazon.html

